

# THIN GOLD SHINE



I have had the pleasure of working under the supervision of Joseph (Joey) Condoluci for my entire employment with the Washington County Department of Public Safety, which began in 2014. His dedication to excellence, depth of understanding, and encouragement of those around him to perform at a greater standard has been an inspiration to me and many of my peers over the years. Joey has an admirable determination to succeed, a thirst for knowledge and continuing education, and has taken on countless tasks that keep his skills sharp; all while maintaining a fine balance between work and his personal commitments. However, his involvement in the field of public safety is not exclusive to our agency and reaches far beyond the PSAP.

Joey's career with our 9-1-1 center started in 2006 when he was hired as a Telecommunications Officer. Shortly after, he was promoted to his current role of Shift Supervisor (2008). During his time, he has taken on additional roles as both shift scheduler, and Training Officer (for our classes of new hires). His dedication to our department's quality of performance led to the production of the first ever issued copy of our policy & procedures handbook, which he meticulously studied and reviewed to ensure accuracy and effectiveness when applied to various challenging and high-priority calls handled by our PSAP. When met with the recent and unexpected impacts that COVID-19 had on the staffing of our center (multiple back-to-back and overlapping quarantines of entire shifts), Joey once again put others before himself: picking up open shifts, pulling multiple doubles in a row, and even working many weeks straight with no days off to recuperate, just to spare the TCOs working under him that were quickly starting to feel the effects of burn out. All too often, his dedication to our agency goes overlooked by upper management, who sadly seem to take advantage of his giving nature. I think recognition of his devotion to our department's forward progress (and humbleness whilst doing so) is much overdue.

When it comes to the safety of our community, Joey's contributions go unmatched. A registered EMT-B since 2001, Joey has been with the Hiller Volunteer Fire Department since 2007, and serves as a vehicle rescue technician, and more recently, as Fire Chief (2019). In addition to handling fire and medical calls, he volunteers additional time to assist with fundraising efforts, as well as handling finances for the department's social club. In 2020, he took on even more responsibilities by becoming a member of the Fayette County HAZMAT and Technical Rescue Team. It would seem to many that every second of his free time is spent investing himself into the well-being of those around him, and that assessment would not be incorrect in the least bit.

On a personal level, Joey has been a reliable mentor and a strong leader in times of need. While others in our line of work may grow cold and calloused, lose empathy, or lack motivation, Joey is always stoic in his position and encouraging to our team. He takes the time to acknowledge the personal achievements of his subordinates but is still able to address mistakes with them in a constructive and respectful way. He has a way of helping people see their own value, especially when they are struggling to find it in themselves. The individual impacts Joey has had on our PSAP, community, and my personal professional development are achievements enough, but over all have made him a more than worthy candidate to receive your #ThinGoldShine Award.

Nominated by: Anonymous